

## Medicaid Administrative Claiming (MAC) – FFY 2022

**Early Childhood Intervention (ECI)** 

Mental Health/Individuals with an Intellectual and Developmental Disability (MH/IDD)

**Local Health Departments/Districts (LHD)** 



#### Welcome

#### Who is eligible to take today's training?

- Anyone attending today's training is eligible.
- No longer conducting Initial vs. Refresher training.
- Entity employee must attend a MAC Financial Training each Federal Fiscal Year (FFY), even if using vendors. See <u>Texas Administrative</u> <u>Code</u>, Subparagraph (e)(3)(C).
- MAC Financial Overviews do NOT count towards training credit (nor do RMTS Trainings/Overviews, or MAC Financial Trainings for a different FFY).
- FFY 2022 is October 1, 2021 September 30, 2022.
- Training credit is for MAC quarterly claim submission based on date of service, not date of submission.



#### Welcome

- Today's training includes an RMTS overview and a Fairbanks system demonstration. We recommend that you download the RMTS overview for your reference (see link in sidebar)
- MAC email address: <u>MedicaidAdministrativeClaiming@hhs.texas.gov</u>
- MAC Training webpages (Training Materials are at the bottom of each page):
  - ECI: <a href="https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mac-early-childhood-intervention-eci-notices/mac-eci-training-information">https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mac-early-childhood-intervention-eci-notices/mac-eci-training-information</a>
  - LHD: https://pfd.hhs.texas.gov/medicaid-administrativeclaiming/mac-local-health-districts-lhd-notices/mac-lhdtraining-information
  - MH/IDD: <a href="https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mental-healthintellectual-and-developmental-disability-mhidd-notices/mac-mhidd-training-information">https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mental-healthintellectual-and-developmental-disability-mhidd-notices/mac-mhidd-training-information</a>

- RMTS Overview:
- https://pfd.hhs. texas.gov/sites/ rad/files/docum ents/timestudy/2022/202 2-rmts-eci-lhdmhiddoverview.pdf



#### Housekeeping

- Today's training may last up to 3 hours. A 10-minute break will be provided.
- Ask questions by sending a message through the GoToWebinar chat feature or by emailing us.
- Must be present and attentive throughout the entire training presentation to obtain credit
  - System tracking (time in session, active screen, and polling questions)
  - Must have registered for the training
- Send email to <u>MedicaidAdministrativeClaiming@hhs.texas.gov</u> if you:
  - Have dual monitors
  - Are sitting with coworkers
  - Are using an iPad/tablet
- To listen to the presentation, you have two options:
  - Dial in using your telephone: you must use the telephone number, access code, and audio pin found on the GoToWebinar window
  - Listen through your computer: you must have speakers to listen
- If you experience technical difficulties, please contact Webinar Support at 1-800-263-6317



## Agenda

- Random Moment Time Study (RMTS) Overview
- MAC Participation Requirements
  - Enrollment and Renewal Process
  - Participation documents
  - MAC Contact Responsibilities
- Allowable Costs and Revenues for Reporting
  - Participant list
  - Reported costs
  - Revenues
- Fairbanks Cost Reporting system (STAIRS)
- Important reminders
- Wrap Up and Polling Questions



#### **RMTS Overview**

## Random Moment Time Study

Presented by HHSC Time Study Unit





## **RMTS Contact Responsibilities**

The RMTS responsibilities may be found on the HHSC website at:

https://pfd.hhs.texas.gov/time-study







Medicaid

An entitlement program designed to provide health-related services to categorically needy populations

Medicaid
Administrative
Claiming
(MAC)

Federal Medicaid reimbursement for administrative activities associated with linking recipients to appropriate Medicaid/health-related services

#### **MAC Process**



Participant List Participant Identification

Determine who performs MAC activities

Random Moment
Time Study
conducted

Determine how much reimbursable activity is performed MAC Financial
Data Collection

Determine actual costs associated with these activities

MAC Claim Calculation

Apply reimbursement rates (TS, MER) to calculate a claim

Please be aware that failure to complete the RMTS requirements will result in **disqualification** for submitting MAC Financial Information for the quarter during which the non-compliance occurred.

#### **Section I**



## MAC Participation Requirements



- A MAC contract must be filed and executed with HHS in order to enter financial expenditure information.
  - CAPM\_MedicaidAdministrativeClaimsContracts@hhsc.state.tx.us
- Received appropriate MAC and RMTS training for the FFY
- Have a certified Participant List
- Appropriate financial information must be collected, entered and certified in order to calculate a claim.
  - The claim must be electronically or physically signed by an entity employee with signature authority, notarized, or and submitted to HHSC for payment.
- Copies of all signed documents and financial statements must be readily available to HHSC for review.





#### **MAC Participation Requirements**

#### Public Entities must ....

- Maintain Contact Information
  - RMTS Coordinator
  - MAC Financial Coordinator
  - Executive Director

- Adhere to roles and responsibilities as defined by HHSC staff and HHSC's MAC Participant Guide
- Electronically approve, sign off, scan and upload signed documentation agreeing to adhere to HHSC's MAC participant requirements and/or mandates



- Required for participation in MAC:
  - A contract executed with HHS
    - Data Use Agreement (DUA)
  - Security and Privacy Inquiry (SPI) Form
  - Active Data Universal Numbering System (DUNS) will change to Unique Entity Identifier (UEI) on April 4, 2022
  - Application for Texas Identification Number (TIN)
  - Vendor Direct Deposit Form
  - Vendor Information Form (VIF)
- Contracting documents must be renewed every five years based on enrollment date
- Documents and instructions are available on the HHSC MAC website at this link: <a href="https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mac-contracting-information">https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mac-contracting-information</a>
  - MUST use current forms





#### **Enrollment and Renewal**

- Contracting instructions: <a href="https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mac-contracting-information">https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mac-contracting-information</a>
- Entities new to MAC must send completed and signed SPI, TIN Application, Vendor Direct Deposit, and Vendor Information Forms along with their active DUNS to CAPM MedicaidAdministrativeClaimsContracts@hhsc.state.tx.us
- The Data Universal Numbering System (DUNS) will change to Unique Entity Identifier (UEI) on April 4, 2022
- SPI, TIN, and VIF documents must be resubmitted when renewing MAC contract.



## **MAC Contract & Data Use Agreement**

#### **Entity Agrees**

- To account for activities of staff providing Medicaid administration
- To submit quarterly participation data through the cost reporting system
- To provide expenditure information on a quarterly basis
- To spend an amount equal to the federal match received on health related services for clients
- To designate a liaison to work with HHSC
- To comply with Health Insurance Portability and Accountability Act (HIPAA) regulations

#### **HHSC Agrees**

- To pass on to the entities 95% of Title XIX federal share for Medicaid Administration
- To reimburse allowable administrative costs at the appropriate FFP rate (50% or 75%)
- To include the expenditures for Medicaid administration in the claim it submits to CMS
- To designate a liaison to work with the entities
- To comply with HIPAA regulations



- Questionnaire that includes a list of minimum HHS information security and privacy requirements needed for accessing HHS confidential information
- Form with instructions available at HHS SPI web page:
   <a href="https://www.hhs.texas.gov/laws-regulations/forms/miscellaneous/hhs-information-security-privacy-initial-inquiry-spi">https://www.hhs.texas.gov/laws-regulations/forms/miscellaneous/hhs-information-security-privacy-initial-inquiry-spi</a>







- The Federal Funding Accountability and Transparency Act (FFATA) of 2006 and subsequent rules published by the federal Office of Management and Budget (OMB) require that grantees have an active DUNS number
- Entities must send 9-digit number with forms
- Register or check the status of your DUNS at System for Award Management (SAM) website: <a href="https://sam.gov/">https://sam.gov/</a>
- Requirement will change April 4, 2022 (see next slide)

## **Unique Entity Identifier (UEI)**



- On April 4, 2022, the federal government will stop using the DUNS number to uniquely identify entities registered in SAM. At that point, entities doing business with the federal government will use a Unique Entity Identifier (UEI) created in SAM.gov and will no longer have to go to a third-party website to obtain their identifier.
- New entities will send UEI instead of DUNS as of this date.
- Active registrants will have their UEI assigned and viewable within SAM.gov; there
  is no action for registered entities to take at this time.
- The stated effect of this transition is to allow the U.S. General Services Administration (GSA) to streamline the entity identification and validation process, making it easier and less burdensome for entities to do business with the federal government.
- See <a href="https://www.gsa.gov/about-us/organization/federal-acquisition-service/office-of-systems-management/integrated-award-environment-iae/iae-systems-information-kit/unique-entity-identifier-update">https://www.gsa.gov/about-us/organization/federal-acquisition-service/office-of-systems-management/integrated-award-environment-iae/iae-systems-information-kit/unique-entity-identifier-update</a> for more information.

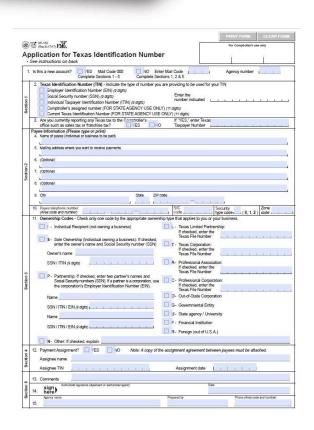






Entities participating in MAC must have a Texas Identification Number (TIN).

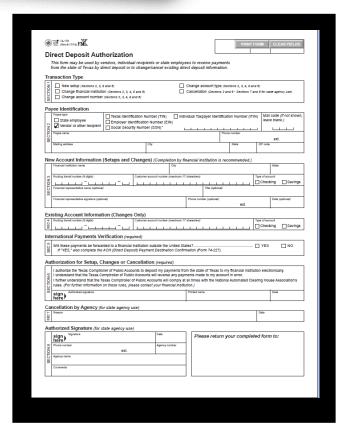
- A TIN is required by the State Comptroller's Office for any entity who intends on billing agencies of the state government.
- Use of the number on all claims will reduce the processing time required by the state.
- Formerly the Payee Identification Number







Direct deposit allows MAC reimbursements to be posted automatically to an entity's account instead of being issued as paper warrants sent by mail







	Texas Health and Huma	n Sanzicae Co	nmiceion	PC
	Vendor Informati	ion Form (VIF)	IIIIISSIOII	
(Please type or pri		hnew contract, am	endment, renew	al, and/orextension.
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Legal Doing Business As (DBA) Name:				
Physical Address:				
RemitTo (Payment) Address:				
	☐ Texas Identification Number (TIN):			
Enter one of the following:	☐ Federal Employer Identification Number (FEIN):			
	☐ Social Security Number (SSN)	ic .		
Select the Legal Status:	☐ For-profit Entity	☐ Non-profit Enti	ty	
Select the Business Structure:	☐ Corporation	☐ Joint Venture	Venture ☐ Partnership*	
	☐ Limited (Liability) Company ☐ Limited (Liability) Partnership ☐ Sole Proprietorship			
	Governmental Entity (must specify):			
	* If Partnership, must provide SSN or TIN for minimum of two partners			
	Partner Name: TIN or SSN:			
	Partner Name:		TIN or SSN:	
If applicable, enter appropriate information:	State of Incorporation:	Texas Charter Number: Name of Parent Entity		
SECTION 2: Contractor's Co	entact Information	-		
Person Who Will Sig		F	oint of Contact f	or Contract
Name:		Name:		
Title		Tite		
Mailing Address:		Mailing Address:		
Telephone:		Telephone:		
· · · · · · · · · · · · · · · · · · ·		Fax		
Fax E-mail:		E-mail:	1	
•			· ·	
Printed Name	thorized Signature (or HHSC Signature	Contract Mana	ger) Date	Phone Numbe
Printed Name	Signature		Date	Phone Number
SECTION 4: PCS Contract A	dministration Office Use On	ly		
Contractor to Receive Payment	□ No □ Yes			
Contract Number:				

- The Vendor Information Form is required for every new contract, amendment, renewal, and extension. It indicates who is legally responsible as well as the point of contact for the contract.
- Send the original, signed copy to HHSC:

<u>CAPM MedicaidAdministrativeClaimsContracts@hhsc</u> .state.tx.us



Services

## Primary MAC Financial Contact Responsibilities

- Serve as financial liaison between HHSC & Fairbanks LLC
  - Also ensures compliance with policy directives
- Must attend MAC Financial Training at a minimum annually
  - And ensures applicable training requirements are met
- Provides oversight and monitoring
  - Enter, verify and certify the MAC financial data in Fairbanks, print, sign, notarize, scan and submit or upload quarterly MAC financial reports
  - Ensures financial data submitted for the quarter is true and accurate
  - Maintain financial documentation and supporting materials to support the time study and the claim
- Must be listed as the primary MAC Financial Contact
- Must maintain the accuracy of ALL contacts in Fairbanks

#### **Section II**



## Reportable Costs & Revenues



## Participant List/Reportable Cost

- In order to report Wage and Benefit Costs, eligible time study staff positions are added to the time study "Participant List" prior to each quarter.
- Positions listed on the Participant List must have costs entered.
  - These include federally funded positions
- Costs reported are "position-specific" not "person-specific."
  - Substitutes Individual replacing a provider on leave
  - Direct replacement Individual hired to fill a vacant position



- The Participant List
  - Drives the number of eligible MAC participants
  - Determines the MAC financial cost eligible for time study staff
  - Is critical to ensuring the MAC claim is eligible for payment

If a Participant List is not certified for a quarter by a public entity, the entity will not be able to participate in RMTS and will not be able to report MAC costs for that quarter.





## What Cost Can I Report?

- Compensation
  - Entity Employee Salaries
  - Payroll Taxes & Benefits
  - Only Report "True" Expenditures
    - If your entity sets funds aside for future Workers' Comp claims then these "set aside" funds are not true expenditures.
    - This also includes "on behalf of" payments
- Contracted Staff
- Revenues (Federal Revenues offset expenditures) to include both Recognized and Unrecognized
- Costs associated with implementing MAC projects:
  - Travel & Training
  - Materials & Supplies
  - Equipment & Other Operating Costs





There are two options to enter financial data:

- Provider Specific Costs
  - Detailed basis by individual position
- Provider Summary Costs
  - Provider category summary
  - Categories as entered on the participant list
  - If your entity enters at this level, they must keep the detail by position/individual in the audit documentation file

#### **Detailed Worksheet**

**Physician Assistants & Interns** 

**Bob** Employee

Joe Employee

**Mary Contract Staff** 

#### **Category Summary**

**Registered Nurse (RN)** 

Salaries 30,000

Benefits 6,000

Purchased Svcs. 8,000



- Providers hired by the public entity are classified as employees of the entity.
  - Report salary (including bonuses) as "Employee Salaries" and identify the employees' payroll taxes and benefits under "Employee Benefits."
- Providers contracted through subcontracted agencies are classified as contract staff.
  - Report cost as "Contracted Staff Costs."



# TEXAS Health and Human

Services

## **Employee Salaries**

Report 100% of the quarterly salaries for all participants on the participant list.

Example: Position #85 had the following employee changes throughout the quarter:

- A. Employee A works Jan 1st thru Jan 19th, earns \$800.
- B. Substitute A works Jan 20th thru Feb 28th, earns \$1,200.
- C. Employee B works March 1st thru March 31st, earns \$1,500.
- D. The Total MAC Reportable Expenditure for Position #85 is
  - \$800 + \$1,200 + \$1,500 = \$3,500.





- Health Insurance
- Life Insurance
- Medicare
- Social Security
- Employer 403(b) Contribution
- Liability Insurance
- Worker's Compensation
- Unemployment Compensation





## Other Costs - MAC Staff Categories

- Positions left off the Participant List who directly support time studied personnel and who do not qualify as general administrative personnel will be reported as <u>Direct Support</u> Staff.
- Positions left off the Participant List who provide services that are not medically related and who do not provide general administrative services for the entity will be reported as <u>Unstudied Staff</u> (Cost Pool 3).
- Positions left off the Participant List who provide services that are not medically related and who provide general administrative services for the entity will be reported as General Administrative Staff (Cost Pool 4).



## **Travel and Training**

- This includes mileage reimbursements, airfare, per diem, lodging, seminar fees, payments to outside trainers and other directly related costs. The cost of training provided for employee development is also an allowable cost. Enter travel and training costs assigned to each MAC Staff Category.
- Costs incurred by employees and officers for travel, including costs of lodging, other subsistence, and incidental expenses, shall be considered reasonable and allowable only to the extent such costs do not exceed charges normally allowed by the public entity in its regular operations as the result of the public entity's written travel policy. In the absence of an acceptable, written public entity policy regarding travel costs, the rates and amounts established under 5 U.S.C. 5701-11 ("Travel and Subsistence Expenses: Mileage Allowance"), or by the Administrator of General Services, or by the President (or his or her designee) pursuant to any provisions of such subchapter must apply to travel under Federal awards (48 CFR 31.205-46(a)).



#### **Materials and Supplies**

 This includes cost incurred for materials, supplies, and fabricated parts necessary to carry out the public entity's services. Purchased materials and supplies shall be charged at their actual prices, net of applicable credits. Withdrawals from general stores or stockrooms should be charged at their actual net cost under any recognized method of pricing inventory withdrawals, consistently applied. Incoming transportation charges are a proper part of materials and supplies costs. Where federally donated or furnished materials are used in performing the Federal award, such materials will be used without charge.



## **Equipment and Other Operating Costs**

- Equipment is an article of nonexpendable, tangible personal property having a useful life of more than one year and an acquisition cost which equals or exceeds the lesser of the capitalization level established by the public entity for financial statement purposes, or \$5,000. Equipment is not limited to research, medical, scientific, or other technical activities. Examples include office equipment and furnishings, modular offices, telephone networks, information technology equipment and systems, air conditioning equipment, reproduction and printing equipment, and motor vehicles.
- Other operating costs may vary depending on entity's needs.



## **Direct Charge**

- May be claimed for costs that are directly related to the preparation of the time study participants and the preparation and submission of the MAC claim.
- Detailed documentation logs must be kept on any MAC-related activity used for direct charges.
- Costs eligible include salary, benefits, travel (mileage), and operating, to include materials and supplies.
- Public entities utilizing the direct charge will identify the individual's "Functional Category" and enter the individual's name, salary, benefits, mileage, and operating cost for the individual claiming direct charge.
- The Fairbanks system will automatically reduce the direct charge amount from cost reported under Step 3c. Other Cost. The adjustment will be reflected on the Step 5. Verify section in Fairbanks.



#### Revenues

There are two types of revenues utilized on the MAC Claim:

- Unrecognized Revenue:
  - Revenues such as state funds (GR), Local Government Funds, Donations to Public Agency, Medicaid Administrative Reimbursement Funds (MAC), Federal Emergency Assistance Reimbursement Funds, Federal IV Reimbursement.
  - Unrecognized Revenues are used as a match to draw down MAC reimbursement funds.
- Recognized Revenue:
  - Federal Revenues such as Medicaid Fees plus Match, Federal Grants plus Match, Medicare, Insurance, fees, Donations to Contractor, other Revenue not listed as Unrecognized Revenue.
  - Allocated as **Unstudied/Unallowable** (Cost Pool 3) or **General Administrative** (Cost Pool 4).
  - General Administrative Revenue is used to offset costs entered into the MAC Claim.

NOTE: MAC funds will not be backed out of the MAC Financial claim as a Revenue offset.



## Revenue Cost Sharing/Matching

- Cost sharing or Matching is a process wherein two or more organizations (State and Public Entity) work together to secure savings in one or more areas of business (i.e., client services).
  - Example: Funds used for program services (direct services and outreach activity) that meet the matching requirements of a federal grant Award (Medicaid/IDEA, etc.).
- Matching requirements include the following:
  - Amounts are verifiable from grantee's records.
  - Funds are not included as a matching source for any other federally assisted programs.
  - Funds are allocated in the approved current budget.
  - Funds are spent for the respective project as allocated and the expenditure of these funds are reported for the respective services.
  - Funds are subject to the same guidelines as the respective grant funds (i.e., no food, entertainment or legislative lobbying).

## **MAC** Financial Reporting

MAC financial quarters will not be opened unless the following requirements are met:

- Active contract with HHSC
- Appropriate MAC & RMTS training for the FFY
- RMTS requirements are met

If you are unable to access the quarter, please contact the MAC team via email at:

MedicaidAdministrativeClaiming@hhs.texas.gov



## **Important Notice**

## LHDs participating in MAC:

 Please be aware that costs associated with MAC activities and claimed on the MAC claim cannot be included as part of the cost report submitted for reimbursement under the Texas Healthcare Transformation and Quality Improvement 1115 Waiver Program.





### Federal Fiscal Year 2022

Event Description	Open Date	Close Date
• 1st Quarter (Oct-Dec)	04/11/2022	05/27/2022
• 2nd Quarter (Jan-Mar)	07/04/2022	08/19/2022
<ul> <li>3rd Quarter (Apr-Jun)</li> </ul>	09/26/2022	11/11/2022
<ul> <li>4th Quarter (Jul-Sep)</li> </ul>	12/19/2022	02/03/2023

 Claim must be certified and the signed/notarized QSI must be attached in Fairbanks by the deadline (6PM CST)



### **Uses of MAC Reimbursements**

- As stated in the executed contract with HHS, the public entity agrees to spend the federal match dollars generated from Medicaid administrative activities for health-related services and the enhancement of the entity's Medicaid program.
- It is recommended by HHSC that the funds are used for allowable MAC activities in order to increase services to Medicaid or prospective Medicaid clients. In the long run, reinvesting reimbursed funds in eligibility determination, outreach, provider relations and other MAC claimable activities will result in a higher return.



### **Break Time**

• Do not log out of your computer. Please return in 10 minutes.



## **Fairbanks System Demonstration**





Presented by Fairbanks, LLC

https://www.fairbanksllc.com/

### **Section III**



## Important Reminders



## **QSI Certification Statement**

- Signing the QSI certifies that the following items are true and correct:
  - I have examined this statement, and that to the best of my knowledge and belief, the expenditures included in this statement are based on the actual cost of recorded expenditures
  - The required amount of State and/or local funds were available and used to pay for total computable allowable expenditures included in this statement
  - I am the officer authorized by the provider to submit this form, and I have made a good faith effort to ensure that all information reported is true and accurate
  - I understand that this information will be used as a basis for claims for Federal funds, and possibly State funds, and that falsification and concealment of a material fact may be prosecuted under Federal or State civil or criminal law

## **QSI Example**



GENCY:	5	2000000	HHSC				
ONTRACT NUMBER: ERIOD OF SERVICE;		02-JM21					
LAIM TYPE:	11	ORIGINAL					
COST CATEGORIES		COST POOL #1		COST POOL #2			
[A] Total Federal Share (enha	anced)	\$	0.00	s	0.00		
[B] Total Federal Share (non-	enhanced)	\$	0.00	s	0.00		
[C] Total Direct Charge		\$	0.00	s	0.00		
[D] Total to be reimbursed by Federal Government					0.00		
[E] 5% retention ( Contract Sec. II. A. Medicaid Adm) Multiply Line D times 0.05				\$	0.00		
Total Federal Government (FFP) to be reimbursed Line D minus Line E				s	0.00		
	is, instructions and guidance issued b	NY INFORMATION CONTAIN	ED HEREIN MAY BE		BY FINE AND/OR		
	CERTIFICATION STATE		PROVIDER		match federal		
I certify that the information expenditure for administra	CERTIFICATION STATE	MENT BY OFFICER OF THE and correct, and that the full d pursuant to the requirement	PROVIDER unds/ Contributions of 45 CFR parts	74 and 95.	match federal		
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Dates must be the same and not expired to be valid





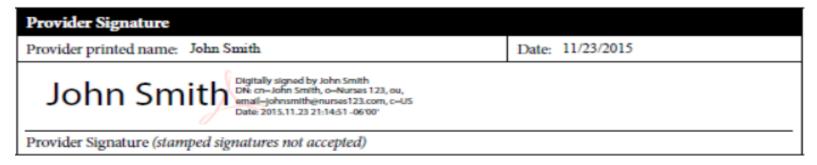
- Must be original QSI scanned and uploaded into Fairbanks system
- Letterhead is not required
- Do not forget to complete all fields
  - Title and/or Contact Number
- Must be notarized on the same day the QSI is signed as certified
- Notary should not print name where Officer of Provider's name should be - COMMON MISTAKE
- QSI Certification must be completed by the public entity's designated financial contact with signature authority:
  - Chief Executive Officer (CEO), Chief Financial Officer (CFO), Executive Director (ED), Superintendent (SI) or other individual designated as the financial contact.



## **Electronic Signature**

HHSC accepts electronic signatures. Signed and notarized signatures are still accepted if the preparer and provider choose to submit them. HHSC will only accept a digital signature that shows the logo with a system-generated date and time stamp or includes the logo of the digital software used.

https://pfd.hhs.texas.gov/rate-analysis-digital-signature-policy



A digital signature **will not** be accepted by HHSC if the digital signature provided is any of the following, including, but not limited to:

- A photocopy of a handwritten signature
- An ink stamp of a handwritten signature
- A typed signature without a digital stamp



## **Important Reminders**

- Entities are responsible for ensuring that financial training requirements are met so that claims can be processed by HHSC.
  - Financial Contacts **must** be trained. The MAC program recommends a minimum of two (2) people trained in MAC Financials every year
- On your MAC Financials, if you notice a high variance between quarters on costs and/or number of providers, please feel free to submit variance explanations or supporting documents with the QSI. This will also assist HHSC in the Desk Review process.
  - Note that within the web-based system upon entering financial data the system will have internal "edits" based on variances seen from the previous quarter. At that time, the system will ask you for a brief explanation of the factors that contributed to the variance.



- Timeframe for reimbursement
- MAC reimbursements are Title XIX Medicaid administrative reimbursement funds
  - Not considered American Recovery and Reinvestment Act funds
  - Subject to the Single Audit Act
- Uses of MAC reimbursements
  - Enhance, improve, and/or expand the level and quality of health/medical services provided to all Medicaid clients served by the provider



# Important Reminders for the Fairbanks System





- Passwords will not change year to year.
- If you forget your password, you can reset it at the login screen.
- Fairbanks can send log-in information to the email you provided
- You will be able to access historical data.
- Messages (Warnings) are just for your reference. They are highlighting areas where there may be an issue.
- All reference materials are linked on the Fairbanks website.
- If you have any questions regarding technical support, please call Fairbanks support line: 1-888-321-1225 or email at <a href="mailto:info@fairbanksllc.com">info@fairbanksllc.com</a>



## **Managing Contacts in Fairbanks**

- Only one primary contact for each role (RMTS, MAC, and Executive Director)
  - Does not have to be the same person
- Primary contacts can:
  - Add and/or delete contacts
  - Assign additional roles to contacts
  - Restrict access of trained contacts
- No limit to the number of secondary contacts in the System
  - Keep the System up-to-date



- Communication is done predominantly via email
- Critical that your entity authorize your email system to accept emails from Fairbanks and HHSC
  - Confirm with your IT staff to ensure that emails with the following extensions pass through firewalls and spam filters:
    - @fairbanksllc.com
    - @hhsc.state.tx.us
    - @hhs.texas.gov



### **HHSC MAC Websites**



### **Medicaid Administrative Claiming:**

<u>https://pfd.hhs.texas.gov/medicaid-administrative-claiming/macearly-childhood-intervention-eci</u>

<u>https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mac-mental-healthindividuals-intellectual-and-developmental-disability-mhidd</u>

<u>https://pfd.hhs.texas.gov/medicaid-administrative-claiming/mac-local-health-districts-lhd</u>

- Important Notices
- Participation Documents
- ☐ Time Study and MAC Guide
  - Link: <a href="https://pfd.hhs.texas.gov/sites/rad/files/documents/time-study/ts-mac-guide.pdf">https://pfd.hhs.texas.gov/sites/rad/files/documents/time-study/ts-mac-guide.pdf</a>
- ☐ Training Materials





- Link for the Texas Administrative Code (TAC) for the Medicaid Administrative Claiming (MAC) Program
- https://texreg.sos.state.tx.us/public/readtac\$ext.TacPage?
   sl=R&app=9&p dir=&p rloc=&p tloc=&p ploc=&pg=1&p
   tac=&ti=1&pt=15&ch=355&rl=8095



## **Common Acronyms**

- CAPM Contract Administration & Provider Monitoring
- CMS Centers for Medicare & Medicaid Services
- DUA Data Use Agreement
- FFP Federal Financial Participation
- FFY Federal Fiscal Year
- HHSC Health and Human Services Commission
- HIPAA Health Insurance Portability and Accountability Act
- MAC Medicaid Administrative Claiming
- MER Medicaid Eligibility Rate

- PL Participant List
- QSI Quarterly Summary Invoice
- RMTS Random Moment Time Study
- SCOR# System of Contract Operation and Reporting Number
- STAIRS State of Texas
   Automated Information Reporting
   System
- TIN Texas Identification Number (formerly known as Texas Payee Identification Number)
- TS Time Study



### **HHSC MAC Unit Contact Information**

### **Mailing:**

Health and Human Services Commission Provider Finance Department, H-400 P.O. Box 149030 Austin, TX 78714-9030

### **Email:**

MedicaidAdministrativeClaiming@hhs.texas.gov

### **Phone:**

(512) 462-6200

#### Fax:

(512) 730-7475



### **Random Moment Time Study**

Phone: (737) 867-7794

Email: TimeStudy@hhs.texas.gov

### Fairbanks LLC - Client Information Center

Phone: (888) 321-1225

Email: info@fairbanksllc.com





## Thank You

On behalf of HHSC Provider Finance Department

**Acute Care - MAC Financial Services**